

# Sierra Charlie Associates

Scrum Coaching, Crisis Project Management, Lean IT

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**Course:** Agile (Scrum) Project Management with Target Process

## Abstract

How to plan, manage and control the Scrum software development process using Target Process. A hands on introduction to the concepts needed by and tasks performed by the agile Project Manager (Scrum Master) and Customer or Program Manager (“Product Owner”).

Focused on the key performance indicators, Scope, Time, Quality and Price, the participant gets a step by step introduction to using Target Process to achieve the key goals of managing, controlling and successfully completing software development projects.

## Objectives

After completing this course, the project or program manager will be able to successfully plan, manage and control software development projects using Scrum and Target Process.

## Audience

Program Managers, Project Managers, Scrum Masters, Product Owners and Developers

## Topics

### ***Day 1: Planning***

- The right tool for the job: Cards, Spreadsheet, Wiki or Target Process?
- Review: The Scrum Process: Plan, Do, Evaluate, Improve. Rolls, Meetings & Documents
- The Factors of Success: Scope, Quality, Time, Cost
- Scope: What should the System do? How to Specify Tasks, User Stories & Epict
- Quality: How good is good enough? Defining Done,
- Time: How long will it take?
- Cost: How much will it cost?
- People Management: Who is available?
- Transitioning a Traditional Project to Agile

### ***Day 2: Execution***

- Daily Scrum: Using the Task Board
- Development: What should I be doing today?
- Recognizing and Removing Obstacles
- Quality Assurance: Bugs, Testing
- Reporting: Will the project finish on time?
- Responding to change: New Requirements, New Deadlines
- Customer Management: Help Desk
- Review: The right tool for the job

The course content is under review an subject to minor modification.

## Prerequisites

Some Knowledge of Agile or Scrum or Project Management: desirable, but not required.

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## Course Language

Course Materials are in English. The course will be held in English,

## Course Size

Maximum 12 Participants

## Date/Location

Date: May 21 & 22, 2008

Time: 9.00 to 17.00

Location: namics ag, konradstrasse 12/14, 8005 Zürich Switzerland

**Participants must bring their own laptop to access the practice environment.**

## Cost

Early Bird Registration (payment received by April 15) CHF 1'296.--

Regular Registration CHF 1'496.--

Prices include 7.6% VAT. Course Fees must be paid in advance.

## Trainer

Peter Stevens started his career in 1982 as a System Software Engineer for Microsoft in Seattle, Washington. After moving to Zürich in 1985, he became one of the pioneers of Open Source Software in Switzerland. He developed SFI Director, an open source system management tool for Unix and later Linux, which was used to manage UNIX Client Server environments at SIG; ASCOM and the Swiss Stock Exchange. He founded SFI Technology Services, an early adopter of Linux and served on the Board of /ch/open, the Swiss Open System User Group from 2000 until 2007.

Now an independent Scrum Coach, he was most recently a Principal Consultant for namics ag, Switzerland's leading Internet Consulting Firm. At namics he introduced Scrum to rescue and manage several large projects, most importantly Publisherconnect, the basis for NZZexecutive.ch, Publicjobs.ch, and many others.

Peter Stevens is a Certified Scrum Master and author of Scrum Breakfast (<http://scrum-breakfast.blogspot.com>), a blog devoted to discussions around Scrum: Getting Started, Crisis Project Management, and Transforming IT into a Lean Organization. As an independent Scrum Coach, he help IT organizations deploy Scrum and transform themselves into lean organizations, and rescue projects in crisis.

Languages: English (Mother Tongue), German (Fluent), French (nearly fluent), Italian

## Conditions

Registration is confirmed once payment is received. You may cancel your registration at any time. If cancellation is received before April 15, 100% of the course fee will be refunded. After that, a cancellation fee applies: April 15 to April 30: 25% of the course fee, May 1 to May 15: 50%, thereafter 100% of the course fee..

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## Registration

I would like to registration for the course “Agile Project Management with Target Process” on May 21 and 22, 2008

Name: \_\_\_\_\_  
Company \_\_\_\_\_  
Address \_\_\_\_\_  
\_\_\_\_\_  
Zip/City \_\_\_\_\_  
Daytime Phone \_\_\_\_\_  
Cell Phone \_\_\_\_\_  
Email \_\_\_\_\_

I agree to the conditions and register for the course:

Date, Place \_\_\_\_\_

Signature \_\_\_\_\_

## Send your registration to:

Peter Stevens

Sierra Charlie Associates

Am Wasser 94

CH-8049 Zürich

tel: +41 44 586 6450

<http://scrum-breakfast.blogspot.com>

You can also register online at <http://www.sierra-charlie.com/course/>

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